



Products for Cashless
Ticketing & Payment

Support Package

Arcontia offers an additional Support Package for all of its products and software developed by Arcontia. The support package provides you with priority technical support and is available for our product series ARC1300, ARC2300 and ARC3300. The following Support Packages are available for purchase:

Hours	Tot price €	Price/hour	Hour/month
200 h	16,000	€ 80/h	max 40 h
100 h	9,000	€ 90/h	max 30 h
50 h	5,000	€ 100/h	max 20 h

For customers purchasing a Developer's kits, the following is included:
ARC1300/ARC2320/ARC2330: 4 hours support valid one (1) month after purchase.
ARC1810/3300: 12 hours support valid one (1) month after purchase.

For more information, please contact sales@arcontia.se.